

# Know Your Regulator

## Texas State Board of Pharmacy Update

Official News Bulletin of BERTOLINO LLP

Winter 2025 Special Update



[Click here to share with a friend or colleague.](#)

***Know Your Regulator*** is a carefully curated bulletin designed to keep you up-to-date with your specific regulatory agency's news. Agency decisions can affect your professional license and we know you want to stay informed. You can stay ahead of the curve by getting to know your regulatory agency closely.

### **Our Firm**

Tony R. Bertolino, Esq.  
*Managing Partner*

Sheri L. Middlemas  
*Chief Operating Officer*

Troy Beaulieu, Esq.  
*Director of Legal Services*

LaJuana Acklin, Esq.  
*Senior Associate Attorney*

Kerry Bloodsaw, Esq.  
*Associate Attorney*

London de la Teja  
*Accounts Receivable  
Manager*

Melissa Hooper  
*Paralegal [Certificated]*

Lesa Surber  
*Paralegal [Certificated]*

Cimone Murphree  
*Project Liaison*

Jasen Dalus  
*Client Success Liaison*

Dena Lackey  
*Marketing Specialist*

### **SPECIAL UPDATE:**

#### **State Agencies in Texas Warn License Holders of New Scams**

State agencies in Texas are warning license holders amid new scam tactics that impersonate a state regulatory agency. These scams are becoming more sophisticated and harder to spot, making it crucial for licensees to know how to recognize these scams and protect themselves and their personal data from harm. Keep reading to learn how your license and profession may be targeted, and how to report these scams.

#### **Texas State Board of Pharmacy:**

Texas State Board of Pharmacy (TSBP) continues to receive reports of scammers impersonating state agency entities. TSBP website says pharmacists, pharmacy technicians and even others associated with the pharmacy (owners, vendors, etc.) may also be targets for these types of scams. If you receive suspicious correspondence or documentation from an entity appearing to be TSBP, contact them directly to confirm. TSBP says they do not request personal information in unsolicited calls or text messages, and will **never** request money or bank account information in a phone call or text. You can view examples of TSBP reported scams [here](#).

You can report information on scammers to the Texas Office of the Attorney General (OAG). Click here to learn how to [identify a scam](#) and [how to report a scammer](#).

You can also utilize [BBB Scam Tracker](#) to report a

## Don't Risk Your License in 2025

As the new year begins, your regulatory agency will hold board meetings to discuss previous and upcoming agency changes and a look at the year ahead. By staying informed and involved with your regulatory agency and any potential changes, you can reduce the risk of disciplinary action, suspension, or revocation of your professional license.

We've simplified this for license holders by creating **Know Your Regulator**, a free informational resource from Bertolino LLP that keeps licensees up to date with changes within their regulatory agency. Our Know Your Regulator bulletin is periodically delivered to your inbox, and includes important information about your governing regulatory agency such as, proposed and adopted rules, important news updates, opportunities for licensees to get involved, and upcoming board meetings.

---

### Take Action!

- Subscribe to Know Your Regulator's podcast and bulletin mailing list.
- Attend your upcoming regulatory agency board meetings.
- Make sure your agency has your most up-to-date contact information.
- Receive our free eBook, "Know Your Regulator: How You Can Take More Control of Your Professional Life Through Involvement in Your Regulated Industry".

---

***This bulletin is for informational purposes only and does not constitute legal advice or create any attorney-client relationship. The information referenced is subject to change and should be independently verified for accuracy.***

Contact Us

Visit Our Website

BERTOLINO LLP | (512) 476-5757 | 823 Congress Avenue, Suite 300, Austin, TX 78701  
www.bertolinolaw.com | knowyourregulator@bertolinolaw.com